

	Date	Month	Year
1	Date of Receipt	30	11 2023
2	Date of Registration	01	12 2023
3	Decided on	15	01 2024
4	Duration of proceeding	___ days	
5	Delay, if any.	—	

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
B.E.S. & T. UNDERTAKING

(Constituted under section 42(5) of Electricity Act 2003)

Ground Floor, Multistoried Annex Building,
BEST's Colaba Depot
Colaba, Mumbai - 400 001
Telephone No. 22799528

Grievance No. GN-491-2023 dtd. 01/12/2023

Tamilnadu Devendra Velalar SanghamComplainant
V/S

B.E.S.&T. UndertakingRespondent No. (1)

Shri Rajesh NavmaniRespondent No. (2)

Present

Chairman

Coram : Shri M.S. Gupta, Chairman

Member

1. Smt. Anagha A. Acharekar, Independent Member
2. Smt. Manisha K. Daware, Technical Member

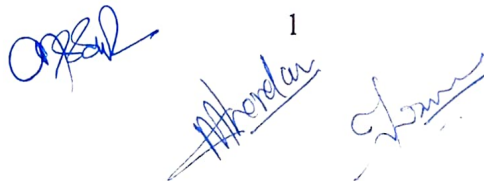
On behalf of the Respondent (1) : 1. Shri D.S. Thamke
2. Shri D.R. Ingale

On behalf of the Complainant : 1. Shri Boominathan Veeman Devendra

On behalf of the Respondent (2) : 1. Kailash Nana Gangurde

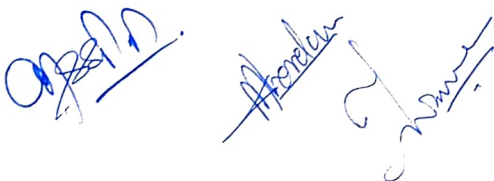
Date of Hearing : 15/01/2024

Date of Order : 15/01/2024

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ORDER


- 1.0 Brief facts of the complainant's case are as under :
- a) The complainant Tamilnadu Devendra Velalar Sangham (hereinafter referred to as the "Complainant") is a registered public trust.
 - b) It has purchased a property bearing no. 6, ground floor, 262,C, Poonawala Chawl, Dharavi Main Rd., Opp. Abhyuday Bank, Dharavi, Mumbai - 400 017 (in short the disputed premises) from one Shri Samuvel Durai vide Affidavit dtd. 18/05/1999.
 - c) The said sale was also later on confirmed on 28/12/2015 by Affidavit and Confirmation letter.
 - d) The complainant has got transferred electric connection to a/c no. 781-465-010 in the disputed property on 21/02/2019.
 - e) The complainant has also obtained NOC from legal heirs of Shri Samuvel Durai
 - f) However, one Shri Rajesh Navmani on the basis of bogus documents managed to get transfer the electricity connection in August 2023 regarding disputed property.
 - g) The complainant has lodged strong objection in that regard but the same was not considered by the Respondent No. 1
 - h) The Respondent No. 1 has disconnected the supply on 24/11/2023 on request of the Respondent No. 2
 - i) Hence, the complainant sought relief for restoration of electric connection in its name in the alternative installation of meter with the same consumer no. 781-465-010 and meter no. C002257 at the disputed premises along with other ancillary reliefs.
- 2.0 During the course of hearing the officers of the Respondent No. 1 were unable to disclose as to on what basis the electric supply from meter no. C002257 was disconnected in the disputed premises. Perusal of the written submissions of the Respondent no. 2 reveals that the complainant may have got disconnected the electric supply with the help of electrician.
- 3.0 The Respondent No. 2 has also requested for restoration of electric connection in his submission.



- 4.0 The Respondent No. 1 contended that the Respondent No. 2, Shri Rajesh Navmani has submitted various documents for change of name in respect of the electricity connection in the disputed premises in his name.
- a) As the documents appeared to be in order and sufficient to process his application the name of the Respondent No. 2 has accordingly been inserted in the electricity bill of disputed premises.
- 5.0 We have heard the complainant, both the Respondents and perused the record. Prima-facie it seems that the disputed premises has been continuously in possession of the complainant since last more than 25 years having electric connection bearing consumer no. 781-465-013 in the name of Shri Samuvel Durai.
- a) It also appears that the complainant has been regularly making payment of electricity bills. In such circumstances if all of a sudden electric supply is disconnected from the disputed premises, it would certainly cause grave hardship and inconvenience to the occupants of the said premises i.e. complainant and the person staying therein on its behalf.
- b) It is undisputed that the electric supply has been disconnected and meter has been removed from the disputed premises by the Respondent No. 1.
- c) Before delivering the final judgment in this matter it appears to be just and proper to maintain the status-quo which has been continuously there for more than 25 years and hence we are of the view that immediate and interim relief has to be granted to restore the electric supply to the disputed premises immediately.
- 6.0 Hence the following interim order.
- a) Eventually at this juncture it would be desirable to restore the electric supply in the disputed premises at least at this interim stage.
- b) The Respondent No. 1 is hereby directed to restore the electric supply on or before 17/01/2024 in the disputed premises.
- c) The detail judgment will be passed in due course.
- d) Copies of this order be given to all the concerned parties.


(Smt. Manisha K. Daware)
Technical Member


(Smt. Anagha A. Acharekar)
Independent Member


(Shri M.S. Gupta)
Chairman
15/11/2024.