

PUBLIC NOTICE

In order to comply with the directions of the Hon'ble Supreme Court in case Civil Appeal No. 2846 of 2006 the following Public Notice is issued.

This general public notice is issued to the electricity consumers of Brihan Mumbai Electric Supply & Transport Undertaking intimating the consumers who received the supplementary / amendment bills during the period from 10th June 2003 to 20th January 2005 & feel aggrieved by these bills can approach to the Complaint Officer of their concerned ward of the Undertaking's Internal Grievances Redressal (IGR) Cell, by filling the form 'Annexure C' alongwith relevant details and necessary proof in this regard at the address printed in the electricity bills within a period of three months from the date of publication of this notice.

In case the consumers are aggrieved on account of his grievance being not redressed by the IGR Cell within the period of two months, they can register their grievance in form 'Schedule A' with the "Consumer Grievances Redressal Forum" an independent body; for redressal of grievance at the address printed in the electricity bill. Annexure C form is available free of cost at the Consumers Department and BEST's Bill Collection Centres.

Date :

Mumbai-400 001

**General Manager
BEST Undertaking**

PRO/CLA/

/2007