

Annexure "C"

**CUSTOMER CARE ____ WARD
(FORM FOR CONSUMERS COMPLAINT)**

Date : _____

To,
The Asst. Adm. Manager,
IGR Cell, Customer Care ____ Ward,
BEST Undertaking,
Mumbai.

1) Consumer's name : _____ Tel No. _____

2) Address (Electric Supply/Correspondence)

Room No. _____ Floor No. _____ Bldg. name - _____
Bldg. No. _____ Road - _____ Mumbai - _____

3) Bill No. _____ Meter No. _____ Nearest St. Ltg. Pole No. _____

4) Type of complaint pertaining to electric supply

(Attach separate sheet, if required)

Yours faithfully,

(Consumer's name in Block letters)

Encl.: 1) Electric Bill

- 2)
- 3)
- 4)
- 5)

(P.T.O.)

: 2 :

NOMINATION :- (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the BEST Undertaking the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/ Smt. _____
who is not an Advocate and whose address is _____

_____ is my/our REPRESENTATIVE in the proceedings and
confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us.
He/She has signed below in my presence.

(Signature of Representative)

(Signature of Consumer)

Mobile No. _____
