

Information about IGRC of BEST

Sr. No	Name of the Customer Care Ward	Designation of concerned person	Address	Phone No.	E-mail ID of IGRC
1	A Ward	Asst. Adm. Manager CC(A)	I.G.R. Cell, Customer Care (A-Ward), BEST Undertaking, 1 st Floor, Electric House, Colaba, Mumbai - 400 001.	22799548	igrccaward@bestundertaking.com
2	B Ward	Asst. Adm. Manager CC(B)	I.G.R. Cell, Customer Care (B-Ward), BEST Undertaking, Grd. Floor, BEST Bhavan, Colaba, Mumbai-400 001.	22799598	igrccbward@bestundertaking.com
3	C Ward	Asst. Adm. Manager CC(C)	I.G.R. Cell, Customer Care (C-Ward), BEST Undertaking, 3rd floor Vidyut Bldg., Pathakwadi, Mumbai-400 002.	22030840	igrcccward@bestundertaking.com
4	D Ward	Asst. Adm. Manager CC(D)	I.G.R. Cell, Customer Care (D-Ward), BEST Undertaking, 2 nd and 3rd Floor, New Ancillary Bldg., Tardeo Bus Stn., R.S.Nimkar Marg, Tardeo, Mumbai-400 008.	23092365	igrccdward@bestundertaking.com
5	HVC	Asst. Adm. Manager (HVC)	I.G.R. Cell, High Value Consumer Dept., BEST Undertaking, 4 th Floor, Tardeo Bus Station, R.S.Nimkar Marg, Mumbai-400 008.	23026696	igrcea@bestundertaking.com
6	E Ward	Asst. Adm. Manager CC(E)	I.G.R. Cell, BEST Undertaking, Printing Press Bldg., 2nd Floor, Morland Rd., Mumbai Central Depot, Mumbai 400 008.	23002569	igrcceward@bestundertaking.com
7	F/N Ward	Asst. Adm. Manager CC(F/N)	I.G.R. Cell, BEST Undertaking, 6th floor, New Ancillary Bldg., Wadala Bus Depot, Opp. Ambedkar College, Wadala, Mumbai 400 031.	241190754	igrccfnward@bestundertaking.com
8	F/S Ward	Asst. Adm. Manager CC(F/S)	I.G.R. Cell, BEST Undertaking, 3rd Floor, New Ancillary Bldg., Wadala Depot, Mumbai 400 031.	24190715	igrccfsward@bestundertaking.com
9	G/S Ward	Asst. Adm. Manager CC(G/S)	I.G.R. Cell, BEST Undertaking, 4th Floor, New Ancillary Bldg., Wadala Depot, Mumbai 400 031.	24190728, 24157277	igrccgsward@bestundertaking.com
10	G/N Ward	Asst. Adm. Manager CC(G/N)	I.G.R. Cell, BEST Undertaking, 2nd Floor, Transportation Engineering Bldg., Gate no. 3, Tilak Road, Dadar, Mumbai 400 014.	24151718	igrccgnward@bestundertaking.com